Managing Remote Teams

In this interactive session, we'll explore the common challenges for teams working remotely and look at ways to put virtual management and team building into practice immediately. We'll discuss what team leaders need to consider to ensure your people CAN work from home, and do so efficiently and effectively. In addition, we'll have interactive practice for coaching and managing team members remotely.

Objectives

- Explore common challenges of working with virtual and remote teams
- Understand how to implement best practices for remote management and teambuilding
- Develop a strategy to ensure optimal efficiency from remote team members
- Practice skills for helping team members to improve their virtual work capabilities
- Establish the system and process for managing performance from a distance
- Identify needs and rules for working from home and flexible work arrangements

Who Should Attend

People managers and regional team leaders with team members in disparate locations.

Key Topics

Exploring Common Challenges of Working with Virtual & Remote Teams

- Challenges of managing people remotely/virtually
- Experience sharing and examples from other companies
- Working remotely is here to stay

Understanding How to Implement Best Practices for Remote Management

- Introducing best practices for remote management
- How to implement the best practices
- The learning curve, the Asian perspective, and working with the younger generation

Developing a Strategy to Ensure Optimal Efficiency from Remote Team Members

- Introducing techniques that work best in remote work settings/working from home
- Management considerations for team members work practices when at home
- Setting a strategy for optimal efficiency and team work

Practicing Skills to Help Team Members Improve Their Virtual Work Capabilities

- Role play practice and demonstration for coaching team members virtually

Performance Management from a Distance

- Putting performance management into perspective during the pandemic
- Clarifying performance evaluation criteria, objectives and methods
- Developing the system and process for regular performance discussions

Identifying Needs & Rules for Working from Home & Flexible Work Arrangements

- Work-from-home requirements and policies
- Setting up rules for allowing flexible work post-pandemic
- Setting up standards for virtual meetings and other communication